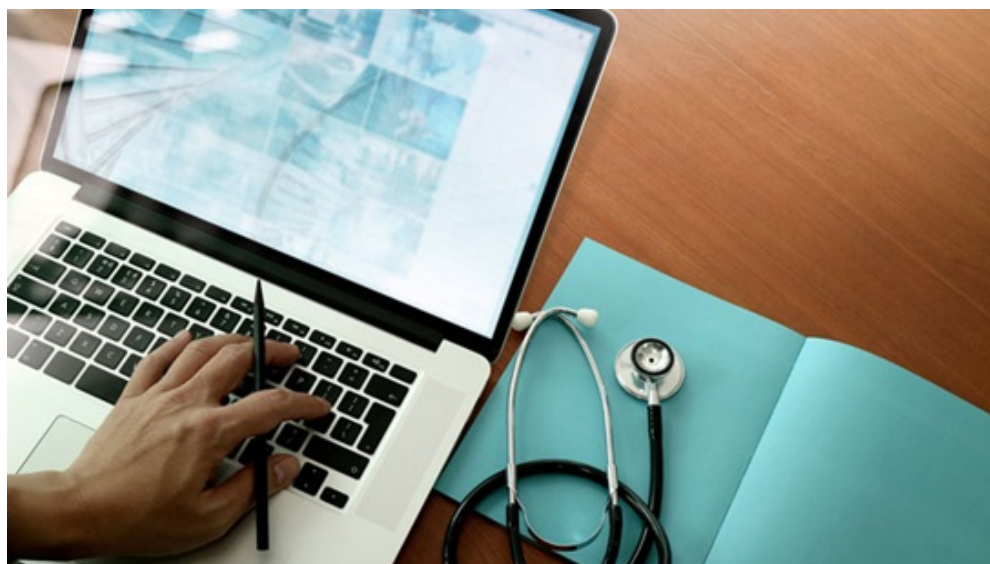


## Jordan: Insurers make quality shift in health insurance in adopting digital medical info system

By MEIR team (/Authors/AuthorsDetails/id/46288) | 03 Sep 2020



The Jordan Insurance Federation (JIF) has signed a cooperation agreement with an electronic health solutions company to create digital patients' records so as to build up a medical database for the public and private sectors, said Mr Majed Smairat, the federation's chairman.

According to a statement issued by JIF and reported on by *Al Rai*, the agreement comes within the framework of the insurance sector and efforts to develop medical insurance business and tap the benefits of "Hakeem", which the electronic health solutions company has built that links most health facilities in the public and private sectors.

The digital system will make available electronic medical insurance files to all medical service providers, including hospitals, doctors, pharmacies, and laboratories in the public and private sectors. It will also allow approval to be given online for medical insurance claims.

The signing of the agreement represents the culmination of discussions or more than a year between the two signatory parties under the auspices of the Insurance Department of the Ministry of Industry and Trade. The discussions centred on the framework of the agreement, the means of cooperation between the two parties, the obligations of each party under this agreement and the positive effects and impact on the health insurance system in Jordan in general and insurance companies in particular.

Application of the system will constitute a quality shift in the medical insurance branch in terms of the speed of granting medical approvals, accuracy of information, avoiding duplication of claims for the same case, and enabling the doctor to view the patient's medical file and the treatments received by the patient.

The system will be able to furnish accurate information and statistics about insured persons with insurance companies, treatment costs and their breakdown according to pay levels, medication, laboratories, hospital accommodation, and costs of various types of operations according to different age groups and types of diseases, in a way that improves future technical underwriting of medical insurance.

Regulations passed by the Insurance Department earlier this year mandates all licensed insurance companies in Jordan to implement the Hakeem system. Medical service providers too will have to link up with the system if they want to work with the insurance sector.

**<https://www.meinsurancereview.com/News/View-NewsLetter-Article?id=73433&Type=MiddleEast>**